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Second Annual North Texas Patient Safety Summit:

Excellence Through Collaboration

August 28, 2009

American Airlines Training and Conference Center

AGENDA

7:30 a.m. to 8:00 a.m., Flagship Theater Reception Area
REGISTRATION/BREAKFAST

8:00 a.m. to 8:15 a.m., Flagship Theater
SESSION 1: Welcome, overview and purpose

8:15 a.m. to 10:00 a.m., Flagship Theater
SESSION 2: *Reinventing the Cultural Foundations of Healthcare* with John J. Nance, JD, author of *Why Hospitals Should Fly: The Ultimate Flight Plan to Patient Safety and Quality Care*

Learning Objectives:

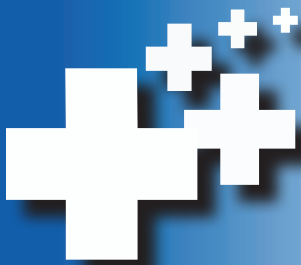
1. Discuss strategies from high reliability organizations for improving patient safety and quality
2. Outline the role of physician, nurse and other members of patient safety team

10:00 a.m. to 10:15 a.m.

BREAK

10:15 a.m. to 11:30 a.m., Flagship Theater
SESSION 3: *Human Factors and Crew Resource Management* with Gary Sculli, RN, MSN, ATP, Program Manager, VA National Center for Patient Safety

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Learning Objectives:

1. Discuss principles of human factors theory and crew resource management
2. Using clinical examples, illustrate strategies for applying these practices to the healthcare setting

**11:30 a.m. to 12:15 p.m., Black Hawk Dining Room
LUNCH**

**12:15 p.m. to 1:45 p.m., Black Hawk Dining Room
SESSION 4: *Relevant Experiences from Industrial Processes* with Dennis Parker, VP Safety, Health & Environment (Retired) of Conoco, Inc.**

Learning Objectives:

1. Discuss adverse consequences of using short cuts in patient safety
2. Outline steps to help consumers actively participate in their own healthcare

**1:45 p.m. to 2:00 p.m.
BREAK**

**2:00 p.m. to 3:45 p.m., Flagship Theater
SESSION 5: *Local Experiences Related to Key Themes* with area hospital representatives**

Learning Objectives:

1. Discuss practical applications of improving patient safety at area hospitals

**4:00 p.m. to 4:30 p.m., Flagship Theater
SESSION 6: Meeting wrap up/Evaluation**

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