

**DFWHC**

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# Third Annual North Texas Patient Safety Summit: *Excellence Through Collaboration*

August 27, 2010

Arlington Convention Center

## AGENDA

7:30 a.m. to 8:15 a.m.

**REGISTRATION/BREAKFAST**

8:15 a.m. to 8:20 a.m.

**Welcome, Overview and Purpose**

8:20 a.m. to 10:05 a.m.

**Session 1:** *Safety and Quality in Context of Healthcare Reform*  
with **Maulik Joshi, Dr.P.H.**, President, Health Research and  
Educational Trust, Senior VP, American Hospital Association

**Learning Objectives:**

1. Analyze current and future trends in the healthcare environment.
2. Design an approach to implementing one component of the transformed healthcare system.

10:05 a.m. to 10:25 a.m.

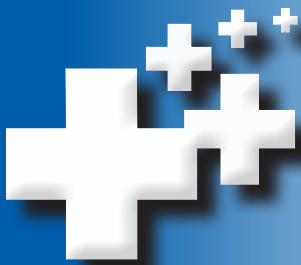
**BREAK**

10:25 a.m. to 12:10 p.m.

**Session 2:** *Safety Culture Interventions* with **Craig Clapper, PE,**  
**CQM/OE**, Senior Partner/COO of Healthcare Performance  
Improvement

**Learning Objectives:**

1. Clearly define expectations, knowledge, and skill of operational leaders required to reinforce behavior-based expectations.
2. Develop a plan for educating the healthcare team about safety culture initiatives and their role(s) in supporting and participating in the behavior based expectations.
3. Describe a process for aligning goals, metrics, and performance incentives to reinforce behavior changes.



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12:10 p.m. to 1:10 p.m.

**LUNCH**

1:10 p.m. to 2:40 p.m.

**Session 3:** *Engaging Physicians in Quality* with **Eric Thomas, MD, MPH**, Director, UT Houston-Memorial Hermann Center for Healthcare Quality and Safety, Professor of Medicine, University of Texas Medical School at Houston

**Learning Objectives:**

1. Discuss barriers to physician engagement in healthcare quality and safety.
2. Formulate one effective strategy for engaging physicians in healthcare quality and safety.

2:40 p.m. to 3:00 p.m.

**BREAK**

3:00 p.m. to 4:30 pm

**Session 4:** *Local Experiences Related to Key Themes* with a panel made up of area hospital representatives

**Learning Objective:**

1. Discuss practical applications of improving patient safety and quality in area hospitals.

4:30 p.m. to 4:45 p.m.

**Session 5:** Meeting Wrap Up and Evaluation

**Content:**

1. Underscore key themes raised during the day, action items, etc.
2. Meeting evaluation and tasks related to distribution of CE credits.